


Getting Started with Starfish: A Student Guide

1 OPEN STARFISH

- ◆ Log in at starfish.uncg.edu, or
- ◆ Click the Starfish button in [iSpartan Apps & Tools](#), or
- ◆ Open Starfish from [Canvas](#) (Account→Profile→Starfish)

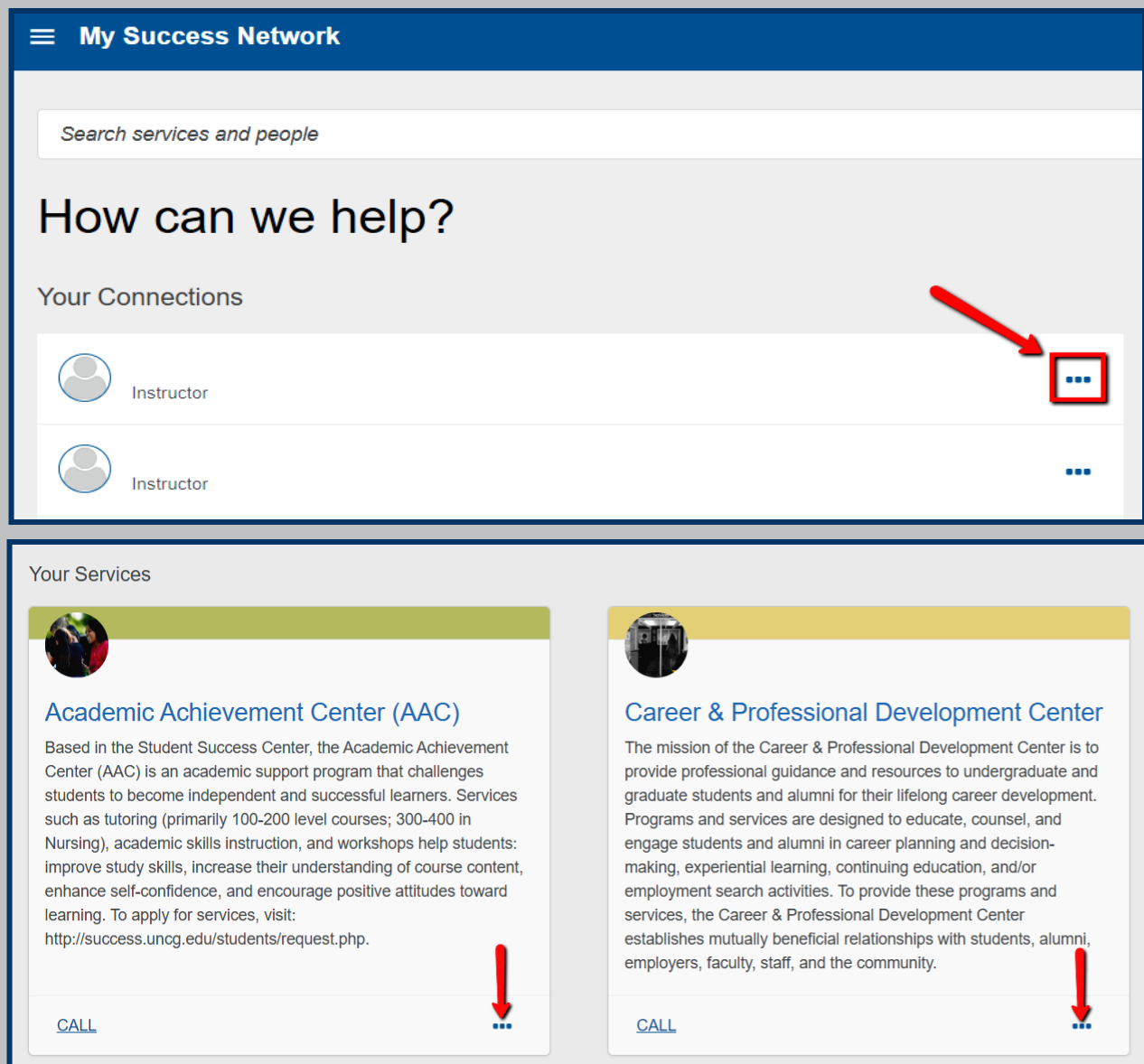
You will be required to enter your UNCG username and password

2 UPDATE PROFILE & PREFERENCES

- ◆ Click the  icon to open your navigation menu
- ◆ Click on your name and update your profile
- ◆ Set your Reminder Preferences. *Appointment reminders are strongly recommended*
- ◆ Click **Submit** to save your changes

3 REVIEW YOUR SUCCESS NETWORK

- ◆ In your navigation menu, select **My Success Network** (*screenshots provided below*)
- ◆ Your Connections are the individuals who support you at UNCG—this includes course instructors, academic advisors, and program coordinators
- ◆ Use the (...) to view the actions you can take with your connections, including emailing, viewing their profile, and scheduling an appointment by selecting the **Schedule** option (if you do not see a schedule option, that individual does not have appointment availability posted in Starfish)
- ◆ You will also see a variety of services or campus resources listed in your Success Network—this is not a cumulative list of all available UNCG resources but is a helpful start to some of the most frequently used resources







My Success Network


Search services and people

How can we help?

Your Connections


-  Instructor 
-  Instructor 


Your Services



Academic Achievement Center (AAC)


Based in the Student Success Center, the Academic Achievement Center (AAC) is an academic support program that challenges students to become independent and successful learners. Services such as tutoring (primarily 100-200 level courses; 300-400 in Nursing), academic skills instruction, and workshops help students: improve study skills, increase their understanding of course content, enhance self-confidence, and encourage positive attitudes toward learning. To apply for services, visit: <http://success.uncg.edu/students/request.php>.

[CALL](#) 



Career & Professional Development Center

The mission of the Career & Professional Development Center is to provide professional guidance and resources to undergraduate and graduate students and alumni for their lifelong career development. Programs and services are designed to educate, counsel, and engage students and alumni in career planning and decision-making, experiential learning, continuing education, and/or employment search activities. To provide these programs and services, the Career & Professional Development Center establishes mutually beneficial relationships with students, alumni, employers, faculty, staff, and the community.

[CALL](#) 

4 SCHEDULE APPOINTMENTS WITH YOUR CONNECTIONS

- ◆ Using the mini calendar in the left corner, click on a **date** or **select a date range**—this will display a list of available appointment slots on your connection's Starfish calendar
- ◆ Select an open appointment slot and click **Continue**
- ◆ Review appointment details and provide the appointment provider with a description of what you wish to discuss during your appointment
- ◆ Click **Confirm** to schedule the appointment
- ◆ You will receive a confirmation email to the email address listed in your email preferences from notices@starfishsolutions.com

Schedule Appointment

Devonne Gaddy
ARS Course Coach

What day and time works for you?

The appointment times you see do not overlap with your already scheduled appointments.

01-15-2020 → 03-01-2020 Show: All session types

January 2020

Tuesday, February 04 5 available

- 9:30 am - 10:00 am Telephone Appointment 30m
- 10:00 am - 10:30 am Telephone Appointment 30m
- 10:30 am - 11:00 am Telephone Appointment 30m
- 11:30 am - 12:00 pm Telephone Appointment 30m

Wednesday, February 05 4 available

- 10:00 am - 10:30 am 30m
- 10:30 am - 11:00 am 30m

[BACK](#) [CONTINUE](#)

5 VIEW ACTIVE FLAGS, KUDOS, & REFERRALS

- ◆ Your course instructors may use Starfish to issue you flags, *kudos*, and referrals for feedback in their courses. Your academic advisor and support staff may also issue you referrals in Starfish
- ◆ If you have active flags, *kudos*, or referrals, they will appear on the right side of your Starfish Dashboard
- ◆ You are encouraged to take action on your flags and referrals to help you succeed in your courses
- ◆ Flags, *kudos*, and referrals are cleared at the end of every semester so that you begin each term with zero items
- ◆ Meet with your instructor, advisor, and/or the Students First Office to get help with resolving your flag(s)

Dashboard

Search for Students

Dashboard

WEDNESDAY

TODAY

No items scheduled today. Enjoy your day!

[Load more...](#)

Students First Office (SFO) Referral HIDE

- Added by Devonne Gaddy
- Added Today
- The student has been referred to your office for appeal advisement.