

Starfish Newsletter

February 2017



Spring 2017 Tracking Items

*As of 2/15/17

Flags 961

Kudos 657

Referrals 217

Clearing Flags

Instructors, advisors, and support staff are encouraged to clear flags when students' academic concerns have been resolved.

For a step-by-step guide on clearing flags, please refer to the [Starfish How-To website](#).

Starfish Training

New to Starfish? Need a refresher?
Attend an instructor/staff training workshop!

Sign up now at workshops.uncg.edu to reserve your seat. Workshops last 1.5 hours and space is limited to accommodate more individualized training.

To arrange departmental or individual training, please contact Starfish Coordinator Elena Medeiros at starfish@uncg.edu.



Academic Status Reports

Academic Status Reports (ASRs) are Starfish surveys sent to all undergraduate instructors twice each semester. ASRs allow instructors to quickly and efficiently provide their students with academic feedback via concern flags and congratulatory *kudos*. When students are flagged for an academic concern, they receive instant outreach from the Students First Office and are invited to meet with a member of the Starfish Outreach Team for academic troubleshooting and success planning. Advisors and support staff may also see student flags, *kudos*, and referrals.

- ASR 1: Launched February 7 (available for completion until February 28)
- ASR 2: Launches February 28 (available until the end of term*)

For assistance completing your Academic Status Report, view the quick guide available on the University [Starfish website](#). *Instructors are asked to submit their ASRs as soon as possible upon receiving an email request from the Starfish Outreach Team on the dates above.

Starfish Outreach Team



The Starfish Outreach Team is a team of Students First Office advisors and academic recovery specialists who meet with flagged students to help them develop plans for success in their courses. All students who receive academic flags are invited to meet with us. Not all flagged students meet with our team but those who do are often referred back to their instructors and advisors for additional support. If a student meets with a member of our team, instructors are provided an email notification and a comment will be added to the flags we have discussed so that our updates are visible to other staff who may see those flags. You may find more information about the Starfish Outreach Team on the [Starfish website](#).

IMPORTANT DATES

February 7

Undergraduate instructors invited to complete Academic Status Report 1

Feb 28

Undergraduate instructors invited to complete Academic Status Report 2

Accessing Starfish

Starfish is accessible to students, staff, and instructors via Canvas. Follow the steps below or refer to this [quick guide](#) for an illustrated tutorial.

1. Log into Canvas
2. Click on "Account" and "Profile"
3. Select Starfish

For Starfish tech support, email starfish@uncg.edu. *All Canvas support needs should be directed to 6-TECH.

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