

Starfish Newsletter

April 2017



Spring 2017 Tracking Items

*As of 4/13/17

Flags 5,918

Kudos 3,634

Referrals 287

Clearing Flags

Instructors, advisors, and support staff are encouraged to clear flags when students' academic concerns have been resolved.

For a step-by-step guide on clearing flags, please refer to the [Starfish How-To website](#).

New Referral Options

Instructors and staff may now use Starfish to refer students to

The University Speaking Center
&
The Math Help Center

Issuing Starfish referrals will send instant email alerts to students with instructions for signing up. Service staff will also be notified.

For step by step instructions on how to issue these referrals, refer to the [Starfish How-To website](#).



Academic Status Report 3

Academic Status Report 3 went out to instructors of undergraduate students on April 4. This 12-week report is sent to instructors who teach courses in which first-year students and student athletes are enrolled—two groups at heightened academic risk and most responsive to outreach efforts. Instructors are asked to provide feedback to their students in the form of flags and *kudos* so that students and support offices can take action. When students receive academic flags, they are provided with an invitation to meet with the Starfish Outreach Team. Academic advisors and other support staff at the University are able to see flags and *kudos* for their students and may provide additional outreach to support them. For questions about Academic Status Reports, visit the [Students First Office Starfish website](#).

IMPORTANT DATES

April 4
Academic Status Report 3 launched

May 2
Last day of classes—flags/kudos turned off for summer

May 18
Summer Session 1 opens; referrals available for summer

Accessing Starfish

Starfish is accessible to students, staff, and instructors via Canvas. Follow the steps below or refer to this [quick guide](#) for an illustrated tutorial.

1. Log into Canvas
2. Click on "Account" and "Profile"
3. Select Starfish

For Starfish tech support, email starfish@uncg.edu.

Coming Soon: Opportunities for Your Feedback

Instructor Survey At the end of every semester, the Students First Office asks instructors to provide feedback about their experience using Starfish for academic tracking and office hour scheduling. The Spring 2017 Instructor Survey will be emailed to all undergraduate instructors on Monday, April 24. Instructors will have until May 5 to complete the survey.

Advisor Survey At the end of every spring semester, we ask academic advisors for feedback about Starfish and how it contributes to advising practices. The Spring 2017 Advisor Survey will be emailed to all undergraduate advisors on Monday, May 8. Advisors will have until May 19 to complete the survey.

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