**WHAT IS STARFISH?**

Early alert software used by UNCG to enhance the feedback students receive about their academic performance, with the goal of providing students with earlier opportunity to take action.

**WHY SHOULD INSTRUCTORS USE STARFISH?**

- Gives you a quick way to provide meaningful feedback to students in your course, at any time
- Provides your students with earlier feedback and more opportunity to take action
- Allows you to easily track the feedback you’ve provided to your students over time
- Share feedback with academic advisors and other support staff who can help your students
- Manage student meetings with an online scheduling tool (and sync your Starfish calendar with your iSpartan calendar for easy calendar management)

**HOW DO I USE STARFISH?**

- Log in to Starfish at starfish.uncg.edu
- Raise concern flags, congratulatory kudos, and action referrals at any point in the term
- Complete an Academic Status Report in the 4th- and 7th-weeks of the term
- Clear flags as concerns resolve or improve
- Post office-hour availability on your Starfish calendar

**WHO SUPPORTS THE STUDENTS I FLAG?**

Flagged students often go to their instructors for help. They also have a support network of individuals who can help them come up with a plan to improve:

- Academic advisors can see flags raised on student advisees to aid in advising and support
- The Starfish Outreach Team, a team of Students First Office staff, is available to meet with flagged students to help them develop a plan for improving performance

**TRAINING OPPORTUNITIES?**

Check out workshops.uncg.edu for available Starfish Sessions. Requests for individual & departmental training may be directed to starfish@uncg.edu.

**FREQUENTLY ASKED QUESTIONS**

- **How do I access Starfish?**
  
  Log in with your UNCG username and password at starfish.uncg.edu.

- **Who do I contact for technical support?**
  
  Email starfish@uncg.edu and Starfish support staff will assist you.

- **Where can I find more information about Starfish?**
  
  Visit the Starfish website for information and instructional guides on using available Starfish features.