

# Starfish for Instructors






## WHAT IS STARFISH?

Early alert software used by UNCG to enhance the feedback students receive about their academic performance, with the goal of providing students an earlier opportunity to take action.

## WHY SHOULD INSTRUCTORS USE STARFISH?

- ◆ Gives you a quick way to provide **meaningful feedback** to students in your course, at any time
- ◆ Provides your students with **earlier feedback** and more opportunity to take action
- ◆ Allows you to easily **track the feedback** you've provided to your students over time
- ◆ Share feedback with **academic advisors and other support staff** who can help your students
- ◆ Manage student meetings with an **online scheduling tool** (and sync your Starfish calendar with your iSpartan calendar for easy calendar management)

## HOW DO I USE STARFISH?

-  **Log in to Starfish** at [starfish.uncg.edu](https://starfish.uncg.edu)
-  **Raise concern flags**, congratulatory *kudos*, and action **referrals** at any point in the term
-  Complete an **Academic Status Report** in the 4th- and 7th- weeks of the term
-  **Clear flags** as concerns resolve or improve
-  **Post office-hour availability** on your Starfish calendar

## WHO SUPPORTS THE STUDENTS I FLAG?

Flagged students are directed to go to their instructors for help. They also have a **support network** of individuals who can help them come up with a plan to improve:

- ⇒ Academic advisors & select academic support staff see flags raised on their advisees
- ⇒ The Students First Office staff is available to meet with flagged students to help them develop a plan for improving performance

## TRAINING OPPORTUNITIES?

Requests for individual & departmental training may be directed to the Coordinator of Academic Outreach in the Students First Office at [starfish@uncg.edu](mailto:starfish@uncg.edu).

## FREQUENTLY ASKED QUESTIONS



### How do I access Starfish?

Log in with your UNCG username and password at [starfish.uncg.edu](https://starfish.uncg.edu)



### Who do I contact for technical support?

Email [starfish@uncg.edu](mailto:starfish@uncg.edu) and Starfish support staff will assist you



### Where can I find more information about Starfish?

Visit the [Starfish website](https://starfish.uncg.edu) for information and instructional guides on using available Starfish features

