

Starfish for Students

WHAT IS STARFISH?

Student success software used by UNCG to provide you with feedback about your academic performance, provide more opportunity for you to take action, and help you connect with your instructors and advisors in appointments.

HOW WILL STARFISH IMPACT ME?

- ◆ Instructors may use Starfish to **give you feedback** on your academic performance throughout the term
- ◆ They can raise **flags** when they are concerned about your academic performance, give **kudos** to acknowledge when you've done great work, and issue **referrals** if they think you'd benefit from a UNCG resource
- ◆ You will be **notified via email**  if your instructor gives you any of these feedback items
- ◆ Your **advisors and academic supporters** know about this feedback and are here to support you
- ◆ Your **flags, kudos, and referrals cannot be seen by other students**
- ◆ Starfish feedback is **cleared after every term** for a fresh start in the next semester

HOW WILL I USE STARFISH?

Take action if you get a **flag** and/or **referral**.



Speak with your instructor, use a campus resource, and/or meet with staff in the Students First Office to create an action plan.



Celebrate if you get a **kudos**—stay focused and keep up the good work!



Schedule appointments with instructors and advisors for office hours and advising sessions.

WHO CAN HELP ME WITH MY STARFISH FLAGS?

- ⇒ Your **course instructor** is a great place to start—follow up with them for guidance on how to improve
- ⇒ Your **academic advisor** can help you understand your academic options and identify campus resources to get you back on track
- ⇒ The **Students First Office** can help you figure out where to get started if you feel stuck

FREQUENTLY ASKED QUESTIONS



How do I access Starfish?

Any student with an active UNCG account can access Starfish by logging in to starfish.uncg.edu



Who do I contact if I experience technical issues with Starfish?

For technical support, email starfish@uncg.edu and Starfish support staff will assist you



Where can I find more information about Starfish?

Visit the [Starfish website](https://starfish.uncg.edu) for information about Starfish and instructional guides on using Starfish

