**What is Starfish?**

Student success software used by UNCG to provide you with feedback about your academic performance, provide more opportunity for you to take action, and help you connect with your instructors and advisors in appointments.

**How Will Starfish Impact Me?**

- Instructors may use Starfish to give you feedback on your academic performance throughout the term.
- They can raise flags when they are concerned about your academic performance, give kudos to acknowledge when you’ve done great work, and issue referrals if they think you’d benefit from a UNCG resource.
- You will be notified via email if your instructor gives you any of these feedback items.
- Your advisors and academic supporters know about this feedback and are here to support you.
- Your flags, kudos, and referrals cannot be seen by other students.
- Starfish feedback is cleared after every term for a fresh start in the next semester.

**How Will I Use Starfish?**

- **Take action** if you get a flag and/or referral. Speak with your instructor, use a campus resource, and/or meet with a member of the Starfish Outreach Team to create an action plan.
- **Celebrate** if you get a kudos—stay focused and keep up the good work!
- **Schedule appointments** with instructors and advisors for office hours and advising sessions.

**Who Is The Starfish Outreach Team?**

⇒ A team of Students First Office advisors and recovery specialists here to help you figure out how to improve after receiving a flag.
⇒ Meetings with an outreach team member are not required but are strongly encouraged.
⇒ You will receive instructions on how to sign up if you are given a flag by your course instructor.

**Frequently Asked Questions**

How do I access Starfish?

Any student with an active UNCG account can access Starfish by logging in to starfish.uncg.edu.

Who do I contact if I experience technical issues with Starfish?

For technical support, email starfish@uncg.edu and Starfish support staff will assist you.

Where can I find more information about Starfish?

Visit the Starfish website for information about Starfish and instructional guides on using Starfish.