

Starfish Newsletter

April 2019

BROUGHT TO YOU BY THE
STUDENTS FIRST OFFICE

ACCESS STARFISH: STARFISH.UNCG.EDU • [ISPARTAN TOOLS & APPS](#) • [CANVAS \(ACCOUNT—>STARFISH\)](#)

Spring 2019 Feedback Item Count

Flags 7,812

Kudos 5,278

Referrals 108

Seeking Feedback: Starfish Surveys

Instructor Survey: At the end of every fall & spring semester, the Students First Office asks course instructors to provide feedback about the Starfish technology. The Spring 2019 Instructor Survey will be available to all undergraduate course instructors April 29 through May 10. Email invites are forthcoming.

Advisor Survey: At the end of every spring semester, we ask academic advisors for feedback about Starfish and how it contributes to advising practices. The Spring 2019 Advisor Survey will be emailed to all undergraduate advisors May 6 through May 17. Email invites are forthcoming.

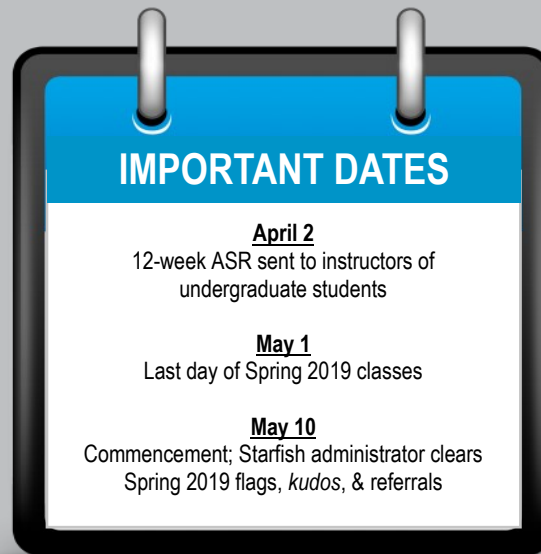
SPAM ISSUE RESOLVED: The technical issue which was causing some Starfish-generated emails to go to user spam boxes has been resolved as of Spring 2019. Instructors and staff may now send emails to students from within Starfish using the “Messages” feature.

Starfish & Summer Session

Starfish will remain available for use during Summer Session 2019!

- Undergraduate course instructors will be able to share feedback with students & their support network staff
- Instructors & staff can issue students referrals to various campus resources
- Instructors, staff, & students can use Starfish for appointment scheduling & meeting management

Check out our [Starfish website](#) for more information on these features!



Clearing Spring 2019 Feedback

Every academic term, students begin with zero flags, *kudos*, and referrals. The Starfish administrator is responsible for clearing out feedback items from the prior semester. Spring 2019 feedback items will be cleared on May 10 to allow students to enter the summer term with a fresh start.

Cleared spring items will remain available for historical viewing until the fall term begins.

Check out our [quick guide](#) to learn how to view student information in Starfish.

Starfish Training

Need a Starfish refresher? Never used Starfish before? Thinking of incorporating Starfish into your work with undergraduate students?

Request a training session or consultation! Contact us at starfish@uncg.edu to get started.

New Starfish Flag Options

Advisors now have the ability to raise a **Personal Concern flag** when they feel one of their advisees could benefit from Dean of Students Office outreach. This flag was previously available to course instructors only. UNCG is also piloting use of a **Retention Concern flag**. For this pilot, advisors may raise this flag on students who they know or suspect may not return to UNCG in a future semester due to plans to transfer, intentions to withdraw, and/or anticipated difficulty in satisfying UNCG's academic eligibility requirements in accordance with the [university's academic standing policy](#). This flag information is shared with other members in the student's support network and retention initiative staff within the New Student Transitions & First Year Experience office.

Visit the [Starfish website](#) for more information about these expanded flag options

Students First Office

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UNC
GREENSBORO

QUESTIONS?

Email starfish@uncg.edu

Visit our [Starfish website](#)