**What is Starfish?**

Early alert software used by UNCG to enhance the feedback students receive about their academic performance, with the goal of providing students an earlier opportunity to take action.

**Why Should Instructors Use Starfish?**

- Gives you a quick way to provide **meaningful feedback** to students in your course, at any time
- Provides your students with **earlier feedback** and more opportunity to take action
- Allows you to easily **track the feedback** you’ve provided to your students over time
- Share feedback with **academic advisors and other support staff** who can help your students
- Manage student meetings with an **online scheduling tool** (and sync your Starfish calendar with your iSpartan calendar for easy calendar management)

**How Do I Use Starfish?**

- Log in to Starfish at [starfish.uncg.edu](http://starfish.uncg.edu)
- Raise concern **flags**, congratulatory **kudos**, and action **referrals** at any point in the term
- Complete an **Academic Status Report** in the 4th, 7th, & 12th weeks of the term
- Clear flags as concerns resolve or improve
- Post office-hour availability on your Starfish calendar

**Who Supports the Students I Flag?**

Flagged students are directed to go to their instructors for help. They also have a **Success Network** of individuals who can help them come up with a plan to improve:

- Academic advisors & select academic support staff can see flags, **kudos**, & referrals raised on their students
- The **Students First Office** staff is available to meet with flagged students to help them develop a plan for improving performance

**Training Opportunities?**

Requests for individual & departmental training may be directed to the Early Alert & Intervention Coordinator in the Students First Office at [starfish@uncg.edu](mailto:starfish@uncg.edu).

**Frequently Asked Questions**

- **How do I access Starfish?**
  
  Log in with your UNCG username and password at [starfish.uncg.edu](http://starfish.uncg.edu)

- **Who do I contact for technical support?**
  
  Email [starfish@uncg.edu](mailto:starfish@uncg.edu) and Starfish support staff will assist you

- **Where can I find more information about Starfish?**
  
  Visit the [Starfish website](http://starfish.uncg.edu) for information and instructional guides on using available Starfish features