

ACADEMIC RE-ORIENTATION

What is Academic Re-Orientation (ARO)?

- A Students First Office (SFO) initiative to guide students through the process of **returning after Academic Suspension**
- AROs are **one-on-one meetings** between the student and Academic Recovery Team members in the Students First Office
- ARO **registration holds** are placed on the student's account upon Academic Suspension and lifted after the ARO meeting takes place*
- Once the student accepts their offer of admission, SFO will email them with **instructions for scheduling** an ARO
- ARO meetings align with the **registration window** for continuing students each term

Students continuing with **approved Academic Suspension Appeals complete a similar process called **Bounce Back Meetings**. These students have Bounce Back registration holds applied to their accounts and must meet with SFO before holds can be released.*

*SFO releases ARO holds
up to 24 hours after the ARO meeting*

What is Covered in an ARO?

- Prior **barriers to success** and ongoing or **projected challenges** that could further impede academic progress
- UNCG's **GPA requirements** and the consequence of Academic Dismissal should requirements not be met
- **Academic policy** and **support options** tailored to the student's unique circumstances and presenting needs
- Personalized **course registration tips** to ensure soonest possible return to Academic Good Standing
- **Financial Aid Appeals** and other financial or logistical arrangements
- **Aligning student choices**, such as term of return and major selection, with personal circumstances and meeting university requirements

SFO providers will copy the student's assigned advisor and/or advising unit on a follow-up email to the student, which will include the recommendations discussed



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