What is Academic Re-Orientation (ARO)?

- A Students First Office (SFO) initiative to guide students through the process of returning after Academic Suspension
- AROs are one-on-one meetings between the student and Academic Recovery Team members in the Students First Office
- ARO registration holds are placed on the student’s account upon Academic Suspension and lifted after the ARO meeting takes place*
- Once the student accepts their offer of admission, SFO will email them with instructions for scheduling an ARO
- ARO meetings align with the registration window for continuing students each term

*SFO releases ARO holds up to 24 hours after the ARO meeting

What is Covered in an ARO?

- Prior barriers to success and ongoing or projected challenges that could further impede academic progress
- UNCG’s GPA requirements and the consequence of Academic Dismissal should requirements not be met
- Academic policy and support options tailored to the student’s unique circumstances and presenting needs
- Personalized course registration tips to ensure soonest possible return to Academic Good Standing
- Financial Aid Appeals and other financial or logistical arrangements
- Aligning student choices, such as term of return and major selection, with personal circumstances and meeting university requirements

SFO providers will copy the student’s assigned advisor and/or advising unit on a follow-up email to the student, which will include the recommendations discussed.