RETENTION ALERT FLAGS

Academic advisors are encouraged to raise Retention Alert flags for students in their caseloads that may be at risk for leaving the University or experiencing a break in their enrollment. Select the Retention Alert flag that best describes your student’s individual situation to assist the Division of Student Success and the Students First Office in monitoring enrollment trends and providing additional outreach when appropriate.

RETENTION ALERT: ACADEMIC STANDING CONCERN
This flag should be raised when a student in your advising caseload is at-risk of academic suspension or dismissal because they are not meeting the University’s academic standards for maintaining enrollment eligibility.

RETENTION ALERT: REGISTRATION HOLD
This flag should be raised when a student in your advising caseload has disclosed to you their inability to resolve an existing registration hold that is preventing them from registering on-time.

RETENTION ALERT: STOPPING OUT OR TRANSFERRING INDICATED
This flag should be raised when a student in your advising caseload has disclosed to you their intent to transfer to another institution or that they will not be returning to UNCG in the next term.

RETENTION ALERT: UNIVERSITY WITHDRAWAL INDICATED
This flag should be raised when a student in your advising caseload has disclosed to you their intent to withdraw from UNCG without completing the current term.

RETENTION ALERT: GENERAL
This flag should be raised when a student in your advising caseload has disclosed that they may not return to UNCG in a future semester but limited information was provided.