Effective Fall 2020, new Starfish flag and kudos options are available for course instructors that aim to better identify personal and academic difficulties students are experiencing. You can raise items for students at any time, but you will also be prompted for feedback via the Starfish Academic Status Report at the 4, 7 and 12-week points in the semester. Any time you raise flags or kudos your feedback is shared with your students, as well as academic advisors and other support staff who provide individualized outreach and support. We welcome you to review this infographic about flags, kudos, and referrals and the Starfish resources for faculty on the Starfish website.

Instructors should complete each report as soon as possible to provide feedback to their students and to the academic advisors and staff who support them. On September 29, the 7-week ASR was sent to all undergraduate instructors. To learn more about how the ASR works, take a look at our quick guide. If you would like assistance with completing the Academic Status Report please contact starfish@uncg.edu.

Questions?
Email starfish@uncg.edu or visit studentsfirst.uncg.edu.
Starfish Training

Need a Starfish refresher? Never used Starfish before? Considering incorporating Starfish into your work with undergraduate students? We currently offer two workshop options:

- Starfish 101 for Instructors
- Starfish 101 for Academic Advisors

To sign up, please visit UNCG Workshops to arrange a virtual departmental or individual training. Email starfish@uncg.edu if you have questions about workshop options.

New Starfish Virtual Kiosk

Starfish is making updates to the Kiosk feature used by many of the UNCG academic advising centers so that students can join the queue from anywhere, even when they’re miles from campus.

These updates are tentatively planned for mid-October and will allow the academic advising centers that currently use the Starfish Kiosk to streamline virtual drop-in sessions.

Starfish Tips Corner

Are you currently using Starfish CONNECT for scheduling office hours or student appointments? Set scheduling deadlines to better manage your time and avoid same-day appointments by following the instructions below:

1. Access your Starfish Profile by clicking your photo or name in the top right corner of your Home page.
2. Click on the Appointment Preferences tab.
3. Locate the section labeled Basics.
4. Customize your scheduling details:
   - Select the appropriate latest time or date that a student can schedule appointments and/or
   - Select “allow drop-ins after the deadline as passed” if you wish to activate this option.
5. Click the Submit button to save your changes.

Need Help? Request a virtual training session or consultation! Contact us at starfish@uncg.edu.

Questions?
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