Instructors and faculty use Starfish to raise academic flags, congratulatory kudos, and referrals for students so they can connect with the resources and individuals that may help them. To allow for more efficient reporting, instructors will complete Academic Status Reports (ASRs) each semester to flag multiple students at once. Instructors received an email alert for the 3rd week ASR on August 30.

Academic advisors & support staff use Starfish to reach out to advisees who have received flags to provide additional assistance and direct them to helpful resources on campus by raising referrals. Academic advisors may also raise flags on advisees for personal concerns and retention-related concerns.

Faculty, advisors, and support staff all use Starfish to manage appointment scheduling with students and allow students to sign up for office hours.

Students use Starfish to keep track of the academic feedback they get from their instructors and connect with campus resources. Students can also schedule appointments with their instructors, academic advisors, and other academic support staff who use Starfish for online scheduling.

***Check out our Starfish website for useful instructor & advisor/support staff information***

Individuals, groups, or departments who would like to request a Starfish training session should contact Devonne Gaddy, UNCG’s Early Alert & Intervention Coordinator, via starfish@uncg.edu or register for a Starfish 101 session via UNCG Workshops. Search “Starfish” in the search bar to find an available session.

Students, staff, and instructors are also encouraged to explore UNCG’s Starfish website for additional information about Starfish and available training resources.
Academic Status Reports

This semester, the Academic Status Report (ASR) will be emailed to course instructors at the 5- and 11-week points of the semester to better align with the new midterm grading policy. The ASR provides a quick and easy way for instructors to issue flags, kudos, and referrals to students. This allows students to stay informed of their academic progress and helps the campus community mobilize to support students who may be struggling in their courses. Instructors should complete each report as soon as possible to provide feedback to their students and to the academic advisors and staff who support them. Instructors should also utilize the Starfish/Canvas Integration Quick Guide to help with flag raising.

New Launch Dates:
- Tuesday, August 30: Launch of Starfish Early Alert: 3rd-week Academic Status Report
- Tuesday, October 25: Launch of Starfish End of Term: 11th-week Academic Status Report

Part of Term (POT) Courses

In Spring 2022, the Students First Office added a new Academic Status Report for minimester part-of-term (POT) courses to ensure students have the most accurate information about their overall progress in their minimester courses and signal to academic advisors and support staff where their additional outreach and guidance are needed.

- Tuesday, August 30: Launch of ASR for POT A
- Tuesday, October 25: Launch of ASR for POT B

*The response rate for Spring 2022 POT ASRs was 47%. This is an impressive submission rate, and we look forward to even more engagement with POT ASRs in the future.

New Starfish Overview and Information Tabs

Starfish administrators and ITS worked diligently over the summer to ensure an important upgrade was ready for Fall 2022! The Overview and Information tabs in a students' Starfish profiles now contain information relevant to their academic progress. These tabs provide access to valuable student information that was not readily accessible pre-upgrade, which can now be used to assist academic advisors as they support students.

However, as with many upgrades, technical difficulties are inevitable. We are working through some known issues now and ask that you reach out to us at starfish@uncg.edu to make us aware of any inaccuracies you may notice. We appreciate your patience and hope this upgrade will be helpful in all your future interactions with students!

New Starfish Website

The Students First Office has revamped the Starfish website to provide a clearer and more concise experience for the UNCG community. We now have three dedicated pages: 1) Starfish for Students, 2) Starfish for Faculty, Advisors, and Support Staff and 3) Starfish support. Each page now includes a resources section with updated how-to-guides.

Faculty Starfish Usage

Faculty utilization of the Starfish Early Alert platform in the 2021-2022 academic year increased 12 percentage points, to 36.5%! The Students First Office would like to thank all faculty for their increased engagement with the Starfish platform in the 2021-2022 academic year.

Questions?
Email starfish@uncg.edu or visit studentsfirst.uncg.edu.