With your feedback, the Division of Student Success has made some important updates to the Starfish EARLY ALERT system.

**Starfish Flags: Academic**

- **Class Attendance Concern**
  - When a student has not been attending class regularly, is tardy frequently, or is not meeting expectations for class attendance.

- **Low Average/At Risk of Failing**
  - When a student is at-risk of failing or has a low average in your course.

- **Missing/Late Assignments**
  - When a student’s missing and/or late assignments jeopardize success in your course.

[studentsfirst.uncg.edu/starfish-overview](studentsfirst.uncg.edu/starfish-overview)
<table>
<thead>
<tr>
<th>Starfish Flags: Behavioral</th>
<th>Raise this flag:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Academic Integrity Concern</strong></td>
<td>if a student has potentially violated UNCG’s Academic Integrity Policy. This includes cheating, plagiarism, misuse of academic resources, falsification, or facilitating academic dishonesty.</td>
</tr>
<tr>
<td><strong>Disruptive Behavior Concern</strong></td>
<td>if a student exhibits uncivil and/or aggressive behavior toward faculty and/or peers.</td>
</tr>
<tr>
<td><strong>Personal Concern: Financial Hardship</strong></td>
<td>if a student in your course disclosed to you that they are facing financial hardship that is impacting their personal and/or academic wellbeing.</td>
</tr>
<tr>
<td><strong>Personal Concern: Food/Housing Insecurity</strong></td>
<td>if a student in your course disclosed to you that they are experiencing housing and/or food insecurities that are impacting their personal and/or academic wellbeing.</td>
</tr>
<tr>
<td><strong>Personal Concern: Mental Health/Wellbeing</strong></td>
<td>if there is concern for a student’s psychological or emotional condition that is impeding their personal and/or academic wellbeing.</td>
</tr>
<tr>
<td><strong>Personal Concern: General</strong></td>
<td>if a student has disclosed that they are experiencing an extenuating hardship that is impacting their personal and academic success that are not reflected in the other flag options.</td>
</tr>
<tr>
<td><strong>Retention Concern</strong></td>
<td>if a student stated plans to withdraw or transfer or is otherwise unlikely to return to UNCG in the current or upcoming semester.</td>
</tr>
</tbody>
</table>

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Starfish Kudos

**Outstanding Academic Performance**
for students who have demonstrated excellent measurable performance on assessments, homework, and other academic requirements.

**Showing Improvement**
for students who have shown improvement in your course as evidenced by increase in attendance, test/homework score, improved coursework, etc.

**You’re Off to a Great Start!**
for students who have demonstrated consistent academic success prior to the midpoint of the term to encourage them to finish the semester strong.

**Starfish Referrals**

- Tutoring (AAC)
- Academic Skills (AAC)
- Writing Center
- Math Help Center
- International Programs Center (IPC)
- Speaking Center
- Students First Office
- Career & Professional Development

studentsfirst.uncg.edu/starfish-overview
Personal Concern Flags
In collaboration with the Dean of Students Office (DOS)

Raise the Flag
Raise when you know or suspect that a student may be enduring non-academic hardships or personal concerns. Faculty and staff will be required to provide more specific comments when raising the flag to inform DOS outreach.

Streamlined Reporting Process
This flag helps the DOS streamline its reporting sources and the way it intakes reports of student concerns. This enables more efficient and timely outreach to students who need support.

Caring for Our Students
This flag should not be used to report emergency situations. Faculty and staff will be required to provide more specific comments when raising the flag to inform DOS outreach.

Consider Confidentiality
Due to the student information captured by these flags, these flag sand comments are only shared with the Dean of Students Office. Student athlete flags will be shared with UNCG Athletics.

Raise this flag:

- **Personal Concern: Financial Hardship**
  - if a student in your course disclosed to you that they are facing financial hardship that is impacting their personal and/or academic wellbeing.

- **Personal Concern: Food/Housing Insecurity**
  - if a student in your course disclosed to you that they are experiencing housing and/or food insecurities that are impacting their personal and/or academic wellbeing.

- **Personal Concern: Mental Health/Wellbeing**
  - if there is concern for a student's psychological or emotional condition that is impeding their personal and/or academic wellbeing.

- **Personal Concern: General**
  - if a student has disclosed that they are experiencing an extenuating hardship that is impacting their personal and academic success that are not reflected in the other flag options.