

NEW



**UNC
GREENSBORO**
Students First Office

Starfish Tracking Items

With your feedback, the Division of Student Success has made some important updates to the Starfish EARLY ALERT system

Starfish Flags: Academic

Raise this flag:

Class Attendance Concern



when a student has not been attending class regularly, is tardy frequently, or is not meeting expectations for class attendance.

Low Average/ At Risk of Failing



when a student is at-risk of failing or has a low average in your course.

Missing/ Late Assignments



when a student's missing and/or late assignments jeopardize success in your course.

studentsfirst.uncg.edu/starfish-overview



Starfish Flags: Behavioral

Raise this flag:



Academic Integrity Concern

if a student has potentially violated UNCG's Academic Integrity Policy. This includes cheating, plagiarism, misuse of academic resources, falsification, or facilitating academic dishonesty.



Disruptive Behavior Concern

if a student exhibits uncivil and/or aggressive behavior toward faculty and/or peers.



Personal Concern: Financial Hardship

if a student in your course disclosed to you that they are facing financial hardship that is impacting their personal and/or academic wellbeing.



Personal Concern: Food/Housing Insecurity

if a student in your course disclosed to you that they are experiencing housing and/or food insecurities that are impacting their personal and/or academic wellbeing.



Personal Concern: Mental Health/Wellbeing

if there is concern for a student's psychological or emotional condition that is impeding their personal and/or academic wellbeing.



Personal Concern: General

if a student has disclosed that they are experiencing an extenuating hardship that is impacting their personal and academic success that are not reflected in the other flag options.



Retention Concern

if a student stated plans to withdraw or transfer or is otherwise unlikely to return to UNCG in the current or upcoming semester.



Starfish Kudos

Raise kudos:



Outstanding Academic Performance

for students who have demonstrated excellent measurable performance on assessments, homework, and other academic requirements.



Showing Improvement

for students who have shown improvement in your course as evidenced by increase in attendance, test/homework score, improved coursework, etc.



You're Off to a Great Start!

for students who have demonstrated consistent academic success prior to the midpoint of the term to encourage them to finish the semester strong.

Starfish Referrals



Tutoring (AAC)



Academic Skills (AAC)



Writing Center



Math Help Center



International Programs Center (IPC)



Speaking Center



Students First Office



Career & Professional Development



Personal Concern Flags

In collaboration with the Dean of Students Office (DOS)

Raise the Flag

Raise when you know or suspect that a student may be enduring non-academic hardships or personal concerns. Faculty and staff will be required to provide more specific comments when raising the flag to inform DOS outreach.



Streamlined Reporting Process



This flag helps the DOS streamline its reporting sources and the way it intakes reports of student concerns. This enables more efficient and timely outreach to students who need support.

Caring for Our Students

This flag should not be used to report emergency situations. Faculty and staff will be required to provide more specific comments when raising the flag to inform DOS outreach.



Consider Confidentiality

Due to the student information captured by these flags, these flag sand comments are only shared with the Dean of Students Office. Student athlete flags will be shared with UNCG Athletics.



Raise this flag:



Personal Concern: Financial Hardship

if a student in your course disclosed to you that they are facing financial hardship that is impacting their personal and/or academic wellbeing.



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Personal Concern: Mental Health/Wellbeing

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